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## **GEORGIA: COMPLAINTS AGAINST INSTITUTIONS**

The Commission requires that students utilize and complete their institution's grievance procedure in an attempt to resolve any complaint or concern before submitting a complaint to the Commission. If the institution's resolution is not satisfactory, a student may then appeal to the Commission, but it will not investigate a complaint unless the student has exhausted all available grievance procedures outlined by the institution.

Non-student complaints must comply with the general complaint rules; complainants should review all information prior to submission.

See our GNPEC complaint rules and SARA complaint rules for full information.

https://gnpec.georgia.gov/student-resources/complaints-against-institution (https://gnpec.georgia.gov/student-resources/complaints-against-institution/)